

PLAYCRICKET SUPPORT



OHQ2.0 Update #1

Umpires, we're upgrading you to OfficialsHQ 2.0!

In the last 18 months, Cricket Australia has been transitioning local Umpires and Umpire Managers to OfficialsHQ (OHQ). This innovative platform has simplified match availability nominations, match voting and match reports. While the majority of users have had a positive experience with OHQ during this time, we have identified several key areas for improvement to better serve our local umpires.

With that feedback, OHQ have sprung into action updating the user experience, including the following improvements:

Key points about the OfficialsHQ 2.0 Upgrade

- Multi Day Appointments (2day+ formats)
- Improved User Experience (UX) for Appointments
- Streamlined File Upload and Management of Files
- Enhanced Umpire Management (Profiles)
- Better Reporting
- Intuitive Award Voting

Timeframe: The transition to OHQ 2.0 will occur in late March, with Winter 24 competitions the first to use the newly updated platform.

As current users of OHQ, you are among the first to learn about this upgrade. More information around the exact changeover date, local training sessions and support resources will be communicated in the coming weeks.

Should you have any questions regarding this upgrade, please contact playcricketsupport@cricket.com.au.



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